

**Customer Advisory: JNPCT Advisory - Terminal Operating System Shutdown on 26th and 27th February 2019**

**REF # MUM/2018-19/223**

---

Date : 25<sup>th</sup> February 2019

Dear Valued customers,

Please be guided with below advisory from JNPCT on shut down of **Terminal Operating System shutdown on 26<sup>th</sup> and 27<sup>th</sup> February 2019.**

Quote

As communicated by Management Services (MS) Section under Finance Department of JNPT, the renovation of Data Centre at CTCC is in the process of operationalization prior to Go-Live of TOS "**SPARCS N4**" which is scheduled on 2<sup>nd</sup> April 2019. As part of this, existing ICT infrastructure are required to be shifted to new locations for which downtime is required for shifting.

**During shut down period, access to TOS and associated portals such as import / export e-Form-13, AGS – registration and truck booking, Web access, etc will not be available.**

**Details of JNPCT-System shut down time are as under:**

**ON 26<sup>th</sup> February 2019** For 08 Hours : **08:00 hours to 15:00 hours.**

**ON 27<sup>th</sup> February 2019** For 16 Hours : **07:00 hours to 23:00 hours.**

View above, all Port Users are hereby requested to take note of the above and plan the activities accordingly and give wide publicity to the concerned.

Unquote

Kindly plan your shipments accordingly.

You can contact our Sales representative or Customer Service desk for any further clarification.

Thank you.

For, **ONE (Ocean Network Express) Line (India) Pvt Ltd**

**Authorised Signatory**