

October 10, 2019

Dear Valued ONE Customer,

**Caribbean Service Update**

In order to ensure we can deliver a more stable and reliable product throughout the winter months, Ocean Network Express would like to update you regarding forthcoming changes to our product network.

Kindly note the East Coast 3 (EC3) service will be seasonally suspended. The final voyage of the EC3 is the M/V "YM Utopia" Voyage 069 E/W with ETA Kaohsiung 31-October and ETA Manzanillo 27-November.

The East Coast 1 (EC1) schedule will subsequently be modified to ensure continuity of the port pairings formerly provided by the EC3. The effective voyage of the revised EC1 will be M/V "Houston Bridge" Voyage 038 E/W with ETA Kaohsiung 4-November.

Original EC3 Service Rotation (last voyage shall be YM Utopia 069 E/W):

*Kaohsiung – Xiamen – Hong Kong – Yantian - Shanghai – Manzanillo- Savannah – Jacksonville – Norfolk – Manzanillo – Balboa – Pusan – Kaohsiung*

Original EC1 Service Rotation:

*Ningbo – Shanghai – Pusan – Tokyo – Manzanillo – Savannah – Jacksonville – Charleston – Norfolk – Manzanillo- Balboa – Tokyo – Kobe – Ningbo*

Revised EC1 Service Rotation (effective voyage shall be Houston Bridge 038 E/W):

*Kaohsiung – Xiamen – Hong Kong – Yantian -Shanghai – Pusan – Tokyo – Manzanillo – Savannah – Jacksonville – Charleston – Norfolk – Manzanillo- Balboa – Tokyo – Kobe – Pusan- Kaohsiung*

We expect the new service rotation of the EC1 and service withdrawal of EC3 to continue through the end of March 2020.

Meanwhile, ONE's other Caribbean product offerings will remain as is with no modification to the service design.

Finally, ONE would like to take this opportunity to thank you for your continual support and for trusting your valuable business to ONE. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.