

Service Update - New IOS Service Structure / IO2 Service Suspension Customer Advisory : MUM/2019-20/176

18th March 2020

Dear Valued Customers,

Please be informed that we will have the following service changes with effect from April, 2020. Requesting you to plan your shipments accordingly.

New Service Structure IOS :-

- Vessel upsize
- Addition of one more vessel in the loop
- Change in proforma and additional Abu Dhabi call
- Increased space
- **New structure effective Southampton Express V.0309 W (eta Jebel Ali 29/March), eta Nhava Sheva 11/ Apr, eta Mundra 13/Apr.**
- Service Highlights and Service Map as shared below.

IOS MIDDLE EAST & ISC Service

1st Vessel : SOUTHAMPTON EXPRESS
(ETA Jebel Ali 29/March)

AS ONE, WE CAN.
ONE OCEAN NETWORK EXPRESS



SERVICE HIGHLIGHTS

WEST BOUND

- ❖ Direct service from Middle East, Pakistan & West Coast of India to key European ports.
- ❖ New Abu Dhabi call starts from April, 2020.
- ❖ Comprehensive coverage of Europe base ports.

EAST BOUND

- ❖ Excellent Transit Time into Pakistan and India.
- ❖ Connections to various ICD via Mundra & Nhava Sheva.
- ❖ New direct service to Abu Dhabi.

| ORIGIN | ETA/ETD |
|----------------|---------|
| Jebel Ali | THU/SAT |
| Abu Dhabi | SAT/SAT |
| Karachi | TUE/WED |
| Nhava Sheva | SAT/SUN |
| Mundra | MON/WED |
| Jeddah | MON/TUE |
| Tangier | WED/THU |
| Rotterdam | MON/TUE |
| Hamburg | WED/FRI |
| London Gateway | SAT/SUN |
| Antwerp | SUN/TUE |
| Le Havre | WED/THU |
| Tangier | SUN/MON |
| Jeddah | THU/FRI |
| Jebel Ali | THU/SAT |

Port Rotation and Schedule are subject to changes

| W/B | RTM | HAM | LGP | ANR | E/B | JED | JEA | AUH | KHI | NSA | MUN |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| JEA | 30 | 32 | 35 | 36 | RTM | 23 | 30 | 32 | 35 | 39 | 41 |
| AUH | 30 | 32 | 35 | 36 | HAM | 20 | 27 | 29 | 32 | 36 | 38 |
| KHI | 26 | 28 | 31 | 32 | LGP | 18 | 25 | 27 | 30 | 34 | 36 |
| NSA | 22 | 24 | 27 | 28 | ANR | 16 | 23 | 25 | 28 | 32 | 34 |
| MUN | 19 | 21 | 24 | 25 | LEH | 14 | 21 | 23 | 26 | 30 | 32 |
| JED | 13 | 15 | 18 | 19 | PTM | 10 | 17 | 19 | 22 | 26 | 28 |

IO2 Service Suspension:

- 1) **ONE** withdraws from this service.
- 2) **Last sailing : MSC Asya V.2013W (Eta Bin Qasim 24th Mar, eta Nsa 27/Mar, eta Hazira 29/Mar, eta Mun 31st Mar)**

IO2
MIDDLE EAST & ISC Service

Last Vessel : MSC ASYA
(ETA Bin Qasim 24/March)

AS ONE, WE CAN.
ONE OCEAN NETWORK EXPRESS

SUSPEND SERVICE

| ORIGIN | ETA/ETD |
|----------------|---------|
| Bin Qasim | TUE/THU |
| Nhava Sheva | FRI/SUN |
| Hazira | SUN/MON |
| Mundra | TUE/WED |
| King Abdullah | TUE/WED |
| Tangier | THU/THU |
| Southampton | MON/TUE |
| Rotterdam | WED/THU |
| Antwerp | FRI/SAT |
| London Gateway | SUN/MON |
| Le Havre | TUE/WED |
| King Abdullah | SUN/SUN |
| Bin Qasim | TUE/THU |

Port Rotation and Schedule are subject to changes

| W/B | SOU | RTM | ANR | LGP | LEH | E/B | KAC | BQM | NSA | MZR | MUN |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| BQM | 25 | 27 | 29 | 31 | 33 | SOU | 19 | 26 | 31 | 33 | 35 |
| NSA | 22 | 24 | 26 | 28 | 30 | RTM | 17 | 26 | 29 | 31 | 33 |
| HZR | 21 | 23 | 25 | 27 | 29 | ANR | 15 | 24 | 27 | 29 | 31 |
| MUN | 19 | 21 | 23 | 25 | 27 | LGP | 13 | 22 | 25 | 27 | 29 |
| KAC | 12 | 14 | 16 | 18 | 20 | LEH | 11 | 20 | 23 | 25 | 27 |
| TNG | 4 | 6 | 8 | 10 | 12 | | | | | | |

SERVICE HIGHLIGHTS

WEST BOUND

- ◆ Three key India port coverage (Hazira, Nhava Sheva, and Mundra) on top of Pakistan coverage via Bin Qasim.
- ◆ Offering competitive transit time into UK market via Southampton.
- ◆ The only ONE network to cover King Abdullah port in Saudi Arabia.

EAST BOUND

- ◆ Direct connection to Bin Qasim and King Abdullah from North Europe.
- ◆ Competitive Transit Time ex UK and Benelux to Nhava Sheva and Mundra.
- ◆ Direct call into Hazira from North Europe.

⚠ ONE not offering.

If you have any questions or concerns, please contact your sales account representative for additional information.

Looking forward to your valuable support to ONE.

for **Ocean Network Express (India) Private Limited**

Authorized Signatory