

Customer Advisory - **MMD3 (Digital Portal) announcement by our Surveyors – Master Marine Services**

09th April 2020

Dear Customers,

Please be informed that Master Marine Services, our Surveyors, announces Digital Platform for our Valued Customers named as MMD3 portal from where user can enter Shipping bill data/TR copies on PAN India basis and upload the documents digitally as a matter of precaution.

This will be help in reducing the risk of spreading the coronavirus while maximizing the health of our business.

Under mentioned points in MMS Portal for your help and easy reference: -

- CHAs/Shipper can directly upload shipping bill data and attached all documents (As per port Customs guidelines) in MMD3 portal from office or home and no need to physically handover document to us or visit our office they can directly upload to our portal. (However later CHA/Shipper need to submit original documents to Shipping line / Surveyor within 48 hours once situation back to Normal).
- User need to do KYC initially for activation for a secured login. (KYC link available in the main log in page itself).
- Activation time approx. 24 hours time - Customers will be able to update and upload shipping bill.
- Shipping bill to be scanned whether in PDF/JPEG format and need to be uploaded. The quality of the document image should be proper/clear for verification.
- While uploading the documents the Subject line to mentioned as "Ocean Network Express- Port..... / ICD" followed with the vessel Name and required details are mandatory.

Below link for CHA/shipper can register with MMD3

<http://mmd3.mastergroups.com/>

In the meantime request all customers to continue to submit TR/VGM/Shipping Bill copies as per the current process.

Please contact MMD3 Customer service team desk if any assistance required.

MMD3 Contact details as under : -

Customer Care Team			
Sr.	Name	Contact No	Expertise
1	Shrikant Deshmukh	+91 91677 31370	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
2	Suyesh Shirole	+91 99871 39529	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
3	Shrikant Dharpawar	+91 86552 25721	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
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For, **Ocean Network Express (India) Private Ltd.**

Authorized Signatory