

17<sup>th</sup> April 2020**Ocean Network Express COVID19 Newsflash – Import/Export Conditions (Rev. 17/Apr 2020)****Dear Valued ONE Customer,**

As a result of the State President confirming extension of the lock down period in South Africa to 30<sup>th</sup> April 2020, we are pleased to advise an extension on Ocean Network Express procedures and conditions for the movement of cargo (both Essential and Non-Essential)

**Imports**

- Cargo is required to be cleared to allow transport from terminal and documents must be lodged with ONE no later than 48 hours prior to vessel berthing.
- All cleared cargo both essential and non-essential must move at least within the first 3 days free days from the terminal
- Failing this all uncleared cargo will move into a ONE nominated overstay depot with all costs for customer's account.

The following conditions are applicable to all Dry cargos (incl. Specials). Reefer falls under essential cargo category and our published regular tariff is applicable.

- Detention: The period 27<sup>th</sup> March 2020 until 30<sup>th</sup> April 2020 will be frozen and considered "free days" for Import Detention calculations. Thereafter normal tariff free time conditions per tariff or contract apply
- Demurrage: Standard free time applies. From 2<sup>nd</sup> day at off dock depots, ONE will raise a storage charge at 50% of normal tariff of Import Demurrage. For 1<sup>st</sup> day at off dock depots as well as demurrage at Terminal, we charge as per our published regular tariff.
- Rail cancellation and Redirections fees will be reduced by 50%
- Our published regular tariffs will be applied wef 1<sup>st</sup> May 2020.

**Exports**

- Our published tariffs and contract conditions are applicable to containers picked-up during the lock down period.

*Ocean Network Express reserves the right to amend these processes and revised terms as is deemed required. We will aim to issue newsflashes timeously to keep you informed as events continue to develop notably in respect of port updates and vessel movements*

If you have any questions do not hesitate to contact your local sales office. Contact details can be found on our website <https://www.one-line.com/>.

Sincerely,  
ONE Global Liner Management Division