

## Customer Advisory - MMD3 (Digital Portal) announcement by our Surveyors – Master Marine Services Update 2

### Customer Advisory # MUM/2020-2021/068

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02<sup>nd</sup> June, 2020

Dear Valuable ONE Customers,

Further to our earlier advisory dated 9th April 2020--Please be informed that Master Marine Services, our Surveyors, have already announced Digital Platform for our Valued Customers named as **MMD3 portal** from where user can enter Shipping bill data/TR copies on PAN India basis and upload the documents digitally as a matter of precaution.

This will be help in reducing the risk of spreading the coronavirus while maximizing the health of our business.

The portal will be facilitated through digital online platform for carrying out the below functions.

1. Form 13/ Form 6 can be availed with VGM at all Gate way ports.
2. ICD Locations can file form11 online and attach all documents in the portal sitting at home or in the office.
3. E-Forwarding note service will enable the customer to apply for the same and take an approved soft copy which can then be submitted to the official custodian for Rail Movement at all ICD locations.
4. CHAs/Shipper can directly file shipping bill data online and attach all documents in the portal sitting at home or in the office and once the Lockdown situation is normalized, they can handover Documents.
5. No need to physically handover documents to our Surveyors or visit their office as the same can be uploaded automatically.

Under mentioned points shown in MMS Portal is for your easy reference: -

- ❖ CHAs/Shipper can directly upload shipping bill data and attached all documents (As per port Customs guidelines) in MMD3 portal from office or home and no need to physically

handover the document to us or visit our office as they can directly upload to our portal. (However later CHA/Shipper need to submit original documents to Shipping line / Surveyor within 48 hours once situation back to Normal).

- ❖ Users need to do KYC initially for activation for a secured login. (KYC link available in the main log in page itself).
- ❖ Activation time approx. 24 hours' time - Customers will be able to update and upload shipping bill.
- ❖ Shipping bill to be scanned whether in PDF/JPEG format and need to be uploaded. The quality of the document image should be proper/clear for verification.

Below link for CHA/shipper can register with MMD3 <http://mmd3.mastergroups.com/>

Please contact MMD3 Customer service team desk if any assistance required.

MMD3 Contact details as under: -

Customer Care Team			
Sr.	Name	Contact No	Expertise
1	Shrikant Deshmukh	+91 91677 31370	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
2	Suyesh Shirole	+91 99871 39529	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
3	Shrikant Dharpawar	+91 86552 25721	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
<a href="mailto:MMD3@MASTERGROUPS.COM">EMAIL ID :- MMD3@MASTERGROUPS.COM</a>			

For **Ocean Network Express (India) Private Ltd.**

**Authorized Signatory**