

12 November 2021

Dear Valued ONE customer,

**RE: Usage of Bullet Seal on all Chittagong import/export container**

Please be advised that we have received a new policy from Chittagong Port Authority (CPA) advising that bullet seals must be used in place of plastic/metal strip security seal with effect from 1st December 2021.

To ensure compliance, we would seek your good cooperation to strictly ensure that bullet seals are used with immediate effect to avoid rejection by CPA.

ie. ensure that the container door is locked with bullet seal instead of plastic/metal seal before delivery at the port of loading for shipments to/from Chittagong, Bangladesh.

CPA could refuse to discharge or load the containers for export without having a proper bullet seal.

We shall not be liable for any non-delivery if discharging of your non-bullet sealed container is rejected by CPA.

All additional cost, including freight for return leg will be chargeable if the container has to remain on board the vessel and be returned to the port of origin.

Your kind understanding and strict compliance with the above policy is appreciated.

If you have any questions, please contact your ONE sales representative.

Sincerely,

Ocean Network Express Pte. Ltd.