

Electronic Payment (ePayment) Now Available in India

Customer Advisory # MUM/2022-2023/359

03rd January 2022

Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (“**ONE**”) to cater to your needs.

We are pleased to announce that an **electronic payment option** is now available for all your bookings with **ONE** starting **January 03, 2023**.

With ePayment, we aim to provide an easy, paperless digital solution to provide more flexibility and options for our customers - it's a **fast and reliable** way to make your freight and surcharge payments online **anytime, anywhere**.

To make the payment, you can follow the below **simple steps**:

1. Go to our ePayment portal.
2. Click 'REGISTER PAYMENT' to register your invoice and the amount to be paid. Your registered payment number will be prompted and emailed to you.
3. Click 'PROCEED PAYMENT' and enter your registered payment number and confirm it or pay it later using the registered payment number emailed to you.
4. You also have the option to adjust your credit balance while making the payment.
5. The system will navigate to the Payment Gateway and you can make the remittance accordingly.
6. Get an Official Receipt of payment instantly.

The ePayment portal is available via ONE India's website under the “**Digital Solutions**” tab, OR can be accessed directly using <https://epayment.one-line.com/in/> URL. If you have any questions, please contact your local finance or sales representative and we will be happy to assist. You may also use our **Live Chat** facility for any instant support required on ePayment.

ONE would like to take this opportunity to thank you for your continual support and for trusting your valuable business to ONE.

Should you have any questions or concerns, please contact your sales account representative or Customer Service desk for additional information.

For, **Ocean Network Express(India) Private Ltd.**

Authorized Signatory