



Ocean Network Express (India) Private Limited  
CIN: U63030MH2017FTC299547

3rd Floor, A Wing, Fulcrum, Sahar Road, Hiranandani Business Park,  
Next to Hyatt Regency, Andheri East, Mumbai-400 099.  
Tel: +91 22 62153600 Fax: +91 22 62153601  
Website : www.one-line.com

## Notice of Commercial Measures on Demurrage and Detention (D&D) in Israel

### Customer Advisory # MUM/2023-24/364

26<sup>th</sup> October, 2023

Dear Valued Customers,

#### Commercial Measures - Israel

Following our advisory dated 16th October 2023 regarding the ongoing situation in Israel, we would like to inform you about the commercial actions implemented by ONE in relation to your shipment.

#### Demurrage and Detention (D&D)

A temporary suspension of demurrage and detention charges will be in effect for both inbound detention (CTIC) and outbound detention (CTOC) for containers at all locations in Israel from 8th October 2023 to 8th November 2023 as extra free days.

We sincerely apologize for any service disruptions to/from Israel which are outside of our control. We thank you for your patience as we collaborate with terminal operators to restore services promptly.

We greatly appreciate your support and eagerly anticipate continuing to meet your global transportation requirements.

Thank you.

For, **Ocean Network Express (India) Private Ltd.**

Authorised Signatory