

Cyclone “MICHAUNG” - Update 3

Customer Advisory # MUM/2023-2024/443

6th December 2023

Dear Valued Customers,

Ref our earlier updates on the subject line, please be informed that on 5th Dec, Cyclone “Michaung” hit land, causing continuous heavy rainfall in Chennai and as of today 6th Dec, the Cyclone has weakened into a depression over northeast Telangana (as per the India Meteorological Department updates).

As the electricity, internet connectivity, water supply, mobile network etc continues to be a challenge in many parts of Chennai, our Chennai office continues to remain closed. Our Chennai office may be partially or fully functional by tomorrow (subject to the improvement in the situation).

Key updates as below:

- 1) Empty Yards in Chennai – we are awaiting the status update reg restart of their operations
- 2) Electricity power supply is still not resumed at Chennai & Kattupalli terminals and the same is expected to be resumed by today evening
- 3) Gate operations at DPW Chennai, PSA Chennai and Adani - Kattupalli have resumed & normal
- 4) Our TE1 service vessel MV Satha Bhum berthed @ 1845 hrs on 5th Dec at Adani Kattupalli terminal & currently working with 2 Gantry cranes with Genset support
- 5) Berthing prospects for CCX service vessel M.V. Wan Hai 508 & IO3 service vessel M.V. George Washington Bridge is yet to be confirmed

Contact PIC/email id's from Chennai office:

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Additional contacts from our Bangalore office to support our Chennai team:

- 1) Bhavya KN : Booking / Sales Support : 91 9620813339 bhavya.kn@one-line.com
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Also please note the email id india.customercare@one-line.com is available for the continued support to our customers. We will keep you updated further.

For, Ocean Network Express(India) Private Ltd.

Authorized Signatory