



Ocean Network Express (India) Private Limited
CIN: U63030MH2017FTC299547

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Cyclone “MICHAUNG” - Update 4

Customer Advisory # MUM/2023-2024/445

7th December 2023

Dear Valued Customers,

Further to our earlier advisories on the subject line, as the rains and wind has stopped in Chennai and the City is slowly returning back to normalcy, please be informed that our Chennai Office will start functional from today noon with skeleton staff.

Key updates as below:

- 1) Empty Yards in Chennai – we are awaiting the status update reg restart of their operations
- 2) Electricity power supply at DPW Chennai & PSA Chennai terminals is still not resumed. Same is expected to resume by 1100 hrs today
- 3) IO3 vessel - George Washington Bridge will be berthed at DPW Chennai once power supply resumes
- 4) Electricity power supply resumed @ 1900 hrs on 06th Dec '23 at Adani Kattupalli and TE1 service vessel Satha Bhum is currently working with 4 QGCs. Vessel is expected to sail by today - midnight hrs
- 5) All the above details are subject to change depending on the situation

Contact PIC/email id's from ONE, Chennai office:

- 1) Madhavan Ayyanathan : Operations : 91 9940622805 madhavan.ayyanathan@one-line.com
- 2) Prashant K : Sales : 91 9940663960 prashant.k@one-line.com
- 3) You may also contact the assigned ONE Sales representatives over phone or email

Additional contacts from our Bangalore office (in case our Chennai team is not reachable) :

- 1) Bhavya KN : Booking / Sales Support : 91 9620813339 bhavya.kn@one-line.com
- 2) Sujatha K : Post Booking/Doc : 91 8976831339 india.customercare@one-line.com
- 3) Sibayan Bhattacharya : Sales : 91 9620173334 sibayan.bhattacharya@one-line.com

Also please note the email id india.customercare@one-line.com is available for the continued support to our customers.

We will keep you updated further.

For, Ocean Network Express(India) Private Ltd.

Authorized Signatory