



Ocean Network Express (India) Private Limited
CIN: U63030MH2017FTC299547

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Advisory: APM Terminal, Mumbai - Power Shutdown and IT System Maintenance on 02nd Apr 2024

Customer Advisory # MUM/2024-2025/04

01st April 2024

Dear Valued Customers,

We would like to share the below advisory as received from **APM Terminal, Mumbai**.

//Quote//

Dear Valued Clients,

Greetings from APM Terminals Mumbai!

This is to advise that on 02nd Apr 2024 a power shutdown has been planned at our terminal between 0800 hrs to 1600 hrs. During this period, complete operations at the terminal shall remain suspended.

Along with power shutdown activity, we are also planning IT system maintenance activity at our terminal.

Below Operations / IT system activities shall be suspended for the respective period:

- Wharf & Rail Operations shall be suspended between 0800 hrs to 1600 hrs
- Gate and yard operations shall be suspended between 0800 hrs to 1000 hrs
- Customer Service Portal, Track & Trace, PIN generation, eform13 will remain unavailable between 0800 hrs to 1000 hrs

We request your support and understanding towards the same.

//Unquote//

Thank you for your continual support and for trusting your valuable business to ONE.

For, Ocean Network Express (India) Private Ltd.

Authorized Signatory