

Oct 1, 2024

For the latest update on US East Coast Operations, please visit:

<https://us.one-line.com/EastCoastOperationUpdates>

US East Coast Operations **Cargo Acceptance Guidelines Update - 9/30**

(Revisions made September 30, 2024 highlighted).*

Dear Valued Customers,

We would like to inform you of the proactive measures Ocean Network Express (ONE) has implemented to mitigate any potential impact to your cargo in light of the anticipated disruption to East and Gulf Coasts services starting Tuesday, October 1, 2024, due to a potential strike action (port disruption).

NA Exports via U.S. East Coast and Gulf Coast:

If the strike occurs, all U.S. East Coast and Gulf Coast export bookings for sailings on or after September 30 will be impacted. Booking adjustments including rolls to other vessels or cancellations will be necessary.

- **New Export Bookings:**
 - ONE will continue to accept Coastal bookings for Dry cargo.
 - Acceptance of new refrigerated bookings from coastal locations are paused for vessels departing on or after October 1, 2024.
 - ONE will continue to accept rail cargo until further notice, exception: inland dangerous goods and refrigerated bookings will not be accepted for vessels departing on or after October 1, 2024.
 - **Demurrage:**
 - Coastal locations: There is no plan at this time to charge demurrage as long as the container is gated in on/after ERD as per ONE's standard policy.
 - Inland locations: ONE does not charge demurrage at rail locations.
 - **Detention:**
 - Coastal locations: ONE will stop the clock upon terminal work stoppage.
 - Inland locations: ONE will charge detention as per standard process as long as the rail carrier accepts the export loads. ONE will not charge detention for containers where the rail carriers have stopped accepting export loads.
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NA Imports via U.S. East Coast and Gulf Coasts:

ONE encourages customers to pick up their import cargo prior to September 30, 2024. Ports are advising reefers may or will not be monitored while ports are closed during the port disruption. (Please refer to the appendix for weekend gate availability information.)

- Current bookings:
 - There will be necessary vessel rotation changes. ONE will contact any customers affected by these for necessary action.
 - New Import Bookings:
 - Transpacific and Transatlantic Trade
 - ONE will continue to accept local and inland bookings and will adjust as needed.
 - Latin Trade
 - On the FLX service:
 - All cargo from Latin America will be declined for vessels Martinique 0006N and Cape Hellas 0002N.
 - All perishable and hazardous bookings from Latin America will be declined until further notice.
 - On the ANG & AN2 services:
 - All cargo from Latin America is restricted until further notice.
 - Demurrage:
 - Coastal locations: By following the terminals stopping the clock of their demurrage to the ocean carriers, ONE will stop the clock upon terminal work stoppage for the terminals. However, if the terminal changes its policy and restarts counting the clocks, ONE will revisit our policy.
 - Inland locations: ONE does not charge demurrage at rail locations. However, standard rail demurrage is expected to be charged by the railroad providers directly to the customers. Please refer to the railroad providers' website for costs.
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- Detention:
 - Coastal locations: ONE will charge detention based on empty return availability. The clock will stop for locations where empty return is not available.
 - Inland locations: ONE will charge detention based on empty return availability. The clock will stop for locations where empty return is not available.
 - Change of destination (COD): COD requests are accepted per our standard process but subject to availability.

- OCP Policy (Overland Common Point Surcharge): Customers can return empty at the original DEL location as long as the empty return facility is available to accept. If the DEL location was changed by ONE due to a port omission, the OCP charge will be waived.
 - To the customers who request COD, the OCP will be charged as per tariff.

ONE is closely monitoring developments and will provide updates to ensure you remain informed of any changes to your service. ONE will continue to update with the latest information as available.

If you have any immediate concerns or require additional information, please contact your sales account representative or our Cargo Management Teams.

Sincerely,
Ocean Network Express Pte. Ltd.

(Marine Terminal website)

BAL Seagirt Marine Terminal <https://www.portsamerica.com/our-locations/gate-hours/baltimore-md?terminal=seagirt-marine-terminal>
CHS Wando Welch <https://scspa.com/cargo/facility-features/gate-operating-hours/>
HOU Bayport Container Terminal <https://porthouston.com/about/our-port/location-hours-directions/>
ILM Ports America <https://www.portsamerica.com/our-locations/gate-hours/wilmington-nc>
JAX Blount Island Marine Terminal <https://www.jaxport.com/cargo/facilities/hours-of-operation/>
MIA APM <https://www.apmterminals.com/en/miami/practical-information/holidays>
MOB APM <https://www.apmterminals.com/en/mobile/practical-information/hours-of-operation>
MSY Ports America <https://www.portsamerica.com/our-locations/gate-hours/new-orleans-la>
NYC Port Elizabeth <https://www.apmterminals.com/en/port-elizabeth/practical-information/hours-of-operation>
NYC Maher Terminal <https://www.maherterminals.com/terminal-information-hours-of-operation/>
NYC Port Liberty Bayonne <https://portlibertybayonne.com/carriers-truckers/>
NYC Port Liberty New York <https://portlibertynewyork.com/terminal-details/>
ORF Port of Virginia - NIT/VIG <https://operations.portofvirginia.com/terminal-gate-hours>
PHL Packer Marine Terminal <https://www.holtlogistics.com/port-operations/packer-avenue-marine-terminal/>
SAV Garden City Terminal
<https://gaports.com/facilities/port-of-savannah/garden-city-terminal/garden-city-terminal-holiday-hours-gate-closings/>
