

India-Gulf Service 4 (IG4) Launch

Customer Advisory MUM/2025-2026/638

27th November 2025

Dear Valued ONE Customer,

We are pleased to announce the launch of our new IG4 (India-Gulf Service 4), designed to provide enhanced connectivity between West India and the Middle East.

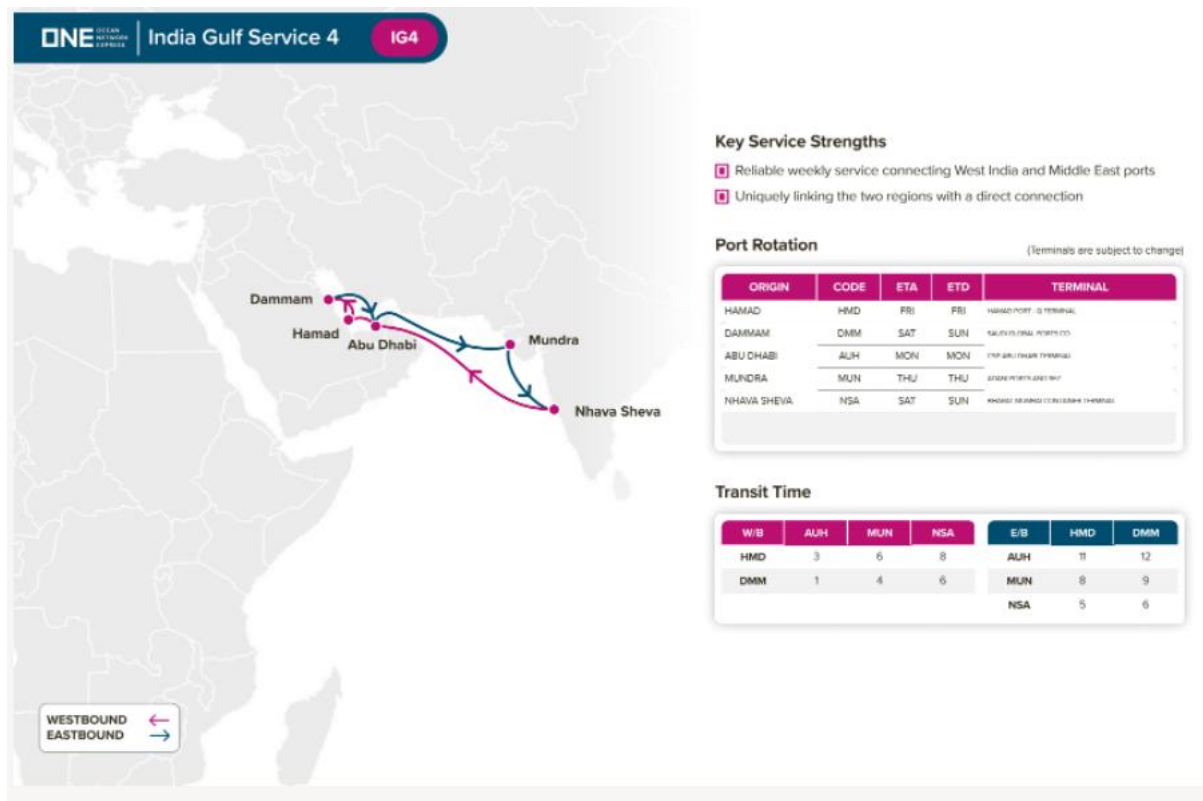
This new service has been introduced to meet the increasing demand between West India and Middle East, allowing us to better serve our customers with optimized network coverage and reliable shipping solutions.

Service Details and Launch Schedule

Service Name: IG4 (India-Gulf Service 4)

Route: Hamad → Dammam → Abu Dhabi → Mundra → Nhava Sheva → Abu Dhabi → Hamad → Dammam

Commencement: M/V AL RAWDAH 0028E– ETA Hamad 12th December 2025



We believe this new service will significantly enhance your logistics planning and further strengthen our partnership.

Sincerely,

For queries, please contact ONE's [local offices](#) for assistance.

ONE remains committed to providing comprehensive coverage and exceptional service quality to customers as **“Your Number ONE Shipping Partner.”**

Yours faithfully,

For, Ocean Network Express (India) Private Ltd.

Authorized Signatory