



Ocean Network Express (India) Private Limited
CIN: U63030MH2017FTC299547

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Shipment Queries - India ↔ Middle East

Advisory No. MUM/2026-2027/174

27th March, 2026

Dear Valued Customer,

In light of the current situation in the Middle East, we want to ensure you have timely information regarding your shipments. For any queries or clarifications regarding your shipments from India to the Middle East or from the Middle East to India or any end of voyages done at Indian Ports, we kindly request you to send a fresh email to india.customercare@one-line.com

Sending a fresh email, with a clear subject line : BKG No / POL / POD will help us to generate a case no. and ensure prompt response.

Thank you for your understanding and cooperation.

For, Ocean Network Express (India) Private Limited

Authorised Signatory