

Advisory

Date: 14 May 2026

Emergency Fuel Surcharge (EFS) Update

Dear Valued Customer,

Further to the previous announcement about the update of Emergency Fuel Surcharge (EFS) on [April 27th, 2026](#), the surcharge levels remain unchanged. The rates listed in [Appendix 1](#) remain in effect for all services until further notice.

ONE will review the Emergency Fuel Surcharge (EFS) quantum twice a month, with reviews taking place around the middle and end of each month. Any necessary adjustment to the EFS quantum will be announced by the 1st and 15th of the month.

ONE remains committed to supporting customers with reliable services while ensuring transparency and fairness in cost recovery during this period of market volatility. For further details or questions, please contact your local ONE representative. We appreciate your understanding and continued support during this period.

Yours faithfully,
Ocean Network Express Pte. Ltd.