



Ocean Network Express (India) Private Limited.
CIN: U63030MH2017FTC299547

3rd Floor, A Wing, Fulcrum, Sahar Road, Hiranandani Business Park,
Next to Hyatt Regency, Andheri (E), Mumbai-400 099,
Tel: +91 22 62153600 Fax: +91 22 62153601
Website: www.one-line.com

**Customer Advisory of System maintenance on upcoming weekends i.e. May 16th -17th 2026 &
May 30th - 31st, 2026**

Advisory No. MUM/2026-2027/249

Date 15th May 2026

Dear Valued ONE Customer,

Please be advised that we will be conducting scheduled system maintenance during May 2026 as follows.

16th May 2026 06:00 SGT – 18th May 06:00 SGT
30th May 2026 06:00 SGT - 1st June 06:00 SGT

During this period, the following services will be impacted:

- Invoice Release
- Receipt Generation
- Delivery Order (DO) Release
- Bill of Lading (BL) Release

Important Note on Releases: DO and BL releases will remain available only if the necessary receipts were generated prior to May 16th, 2026 / May 30th, 2026

Please also note that the E-payment module will be offline during the maintenance window. Full functionality, including e-payments, will resume on Monday, May 18th, 2026/June 1st, 2026.

We appreciate your support and understanding.

Sincerely,

Ocean Network Express (India) Private Limited

Authorized Signatory