

12 Jun 2026

Dear Valued ONE Customers,

Thank you for your continued support of Ocean Network Express.

This advisory is regarding service delays caused by severe congestion in Hamburg.

To address schedule delays, ONE has decided to omit the Hamburg for the following vessel. All Remaining On Board (ROB) Hamburg cargo will now be discharged in Bremerhaven. Kindly collect your containers directly from Bremerhaven.

m/v ONE Hong Kong (FE1 Service)

ETA Bremerhaven 17th JUN 2026 for Discharging operations

→ *ETA subject to changes depending on the actual berth situations.*

If you have any questions or concerns, please do not hesitate to contact your ONE sales account representative for additional support.

Yours Faithfully,

Ocean Network Express Pte. Ltd.