



Ocean Network Express (India) Private Limited.
CIN: U63030MH2017FTC299547

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Mandatory Adherence to Shipping Instruction (SI) Cut-Off: Update 2

Customer Advisory # MUM/2026-2027/295

10th June 2026

Dear Valued Customer,

With reference to our earlier advisory dated 16th May 2025, we hereby once again request all our customers to submit their shipping instructions adhering to Shipping Instruction (SI) cut-off to ensure seamless documentation, timely processing, and successful loading of the shipment onto the scheduled vessel.

To support your shipments efficiently and keeping in mind 'ease of doing biz', we request your co-operation with the following:

Timely SI Submission with immediate effect:

- Please ensure that the Shipping Instructions (SI) are submitted 48 hrs. prior vessel ETA at India Port of Loading. Any revision in the SI cut-off is communicated by ONE for each vessel and hence it is essential to strictly adhere to SI cut off.
- SI cut off for short haul, Reefers, Onions, Console boxes: 24 hrs. prior vessel ETA.
- EIR or FORM 13 or Forwarding note / Form 11 will be issued only when the Shipping Instructions are received at our end. This will avoid container gate in issues, BL processing delays, manifest delays, shut outs etc.
- The current timelines for advanced manifest countries remain the same, and there are no changes.

Note: Shipper & KYC details should be completed at the booking stage itself.

We sincerely appreciate your understanding and continued support in meeting these operational requirements. Your cooperation is essential to ensuring timely and efficient service delivery.

Thank you for choosing ONE.

For, Ocean Network Express (India) Private Ltd.

Authorized Signatory