

30th July 2026

INTRA EUROPE TRADE
Temporary Suspension of South Shields on UK East Coast Express (UKE)

Dear valued ONE customer,

Ocean Network Express (ONE) must advise that the UK East Coast Express service (UKE) must temporarily suspend coverage of South Shields until further notice due to an incident which resulted in severe damage to the gantry crane on the Port's quayside.

In the interim, cargo to be routed to Teesport whilst repair work is undertaken by the Port of Tyne.

Service Name: **UK East Coast Express (UKE)**

- Current Rotation: Rotterdam - South Shields - Teesport - Grangemouth - Immingham - Rotterdam
- New Rotation: Rotterdam - ~~South Shields~~ - Teesport - Grangemouth - Immingham - Rotterdam
- Effective Vessel: BG RED (ETA Rotterdam 04/August/2026)

Thank you for your continued support and we apologise for any inconvenience.

ONE remains committed to delivering comprehensive network coverage and superior service quality, reinforcing our dedication to being "Your Number ONE Shipping Partner."

You may also refer to our published schedule:

https://ecomm.one-line.com/ecom/CUP_HOM_3001.do?sessLocale=en

Should you have any questions or concerns, please contact your sales account representative for additional support:

<https://eua.one-line.com/standard-page/office-location>

Yours Faithfully,
Ocean Network Express Pte. Ltd.



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