

August 28, 2026

Service Update - EC2/EC4 ***Temporary Shanghai Port Omission***

Dear Valued Customers,

This is to provide an update regarding Customer Advisory: Service Update - EC2/EC4 Temporary Shanghai Port Omission, issued on August 6, 2026.

Please be informed that the temporary Shanghai omission will be extended on East Coast 2 (EC2) and East Coast 4 (EC4) as part of our ongoing schedule recovery measures on the following sailings. Details are provided below.

Impacted Sailings: (Update in Magenta)

Service	Impacted Sailings	ETA Shanghai
EC2	ONE IBIS 037W/038E	August 29, 2026
EC2	HMM SAPPHIRE 011W/012E	August 31, 2026
EC2	YM TRILLION 019W/020E	September 6, 2026
EC2	ONE STORK 029W/030E	September 13, 2026
EC2	ONE SWAN 036W/037E	September 19, 2026
EC2	HMM HOPE 061W/062E	October 3, 2026
EC2	ONE MANCHESTER 046W/046E	October 9, 2026
EC4	MOL CREATION 102W/103E	September 2, 2026
EC4	ONE HUMEN 100W/101E	September 11, 2026
EC4	CONTI CORTESIA 013W/014E	September 24, 2026
EC4	SEASPAN BENEFACTOR 076W/077E	September 26, 2026

Contingency Plan:

- Shanghai outbound cargo will be transshipped via Pusan to connect onto EC2 and EC4 services to North America.
- Shanghai inbound cargo will be transshipped via Pusan for connection to Shanghai.

Sincerely,

Ocean Network Express Pte. Ltd.